



Dowfold House
Low Jobs Hill
Crook DL15 9AB
tel: +44 (0)1388 762473
email: enquiries@dowfoldhouse.co.uk
Web: www.dowfoldhouse.co.uk



Access Statement

Introduction

We aim to cater for the needs of as many visitors as possible in our home-based 3 bedroom bed and breakfast. Note, however, that the Victorian architecture and the fact that all bedrooms are on the first floor makes it unsuitable for wheelchair users. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will help wherever we can.

Pre-Arrival

- ▼ The nearest bus stop is in High Jobs Hill, opposite the Colliery pub, and is 15 minutes' walk. The bus (from Durham) also stops in the town centre of Crook, also a 15-minute walk, but uphill.
- ▼ There are stations in Bishop Auckland and Durham. Bishop Auckland is about 5 miles (10-15 minutes by car), while Durham is 9 miles (20-25 minutes by car).
- ▼ Traveline North East provides comprehensive timetable and fare information for all local bus, metro, train and ferry journeys throughout the North East. Tel: 0870 608 2 608.
- ▼ There are plenty of local taxi firms, and we have a list. We can make a booking for you, if you'd like us to.
- ▼ Brochures and menus can be provided in large print by prior arrangement.
- ▼ We have a comprehensive website (www.dowfoldhouse.co.uk).
- ▼ You can contact us via phone, text, fax, email or even the Royal Mail (details above and below).

Arrival & Car Parking Facilities

- ▼ On arrival at the property there is a large gate, with stone pillars. These are open 24 hours when the B&B is operating, unless a guest requests that it be closed and/or locked.
- ▼ We do not have marked parking bays but there is ample room for all cars in the front of the house.
- ▼ The surface is reasonably level, flat and laid to tarmac, with fine gravel over.
- ▼ We are delighted to assist guests with luggage.
- ▼ We can provide secure garaging for a car (up to 4.6m), motorbikes and bicycles, by arrangement. Motorbikes and bicycles may be parked under cover.
- ▼ Crook town centre is 15 minutes' downhill walk from Dowfold House, while the Golf Club is about 5 minutes, and the Colliery pub is about 15 minutes, down and up a gentle slope.

Main Entrance & Reception

- ▼ There are two entry doors, inner and outer, at right-angles to each other with a lobby (155cm x 104cm) floored with sisal matting in between.
- ▼ The outer front door (75cm wide) has two steps up to it – total rise 30cm. The inner door base is level with the floor of the lobby.
- ▼ The inside front door (76cm wide) is locked at night.
- ▼ On entry into our home there is a corridor approx 1 by 12 metres, with one right-angled turn.
- ▼ There is fitted short pile or loop pile carpet throughout the ground floor.

Public Areas – General (Internal)

- ▼ Our corridors to the ground floor breakfast room are at least 76cm wide.
- ▼ Corridors are adequately lit.
- ▼ All corridors on the ground floor have fitted short pile or loop pile carpet.
- ▼ The covering on stairs and upstairs corridors is short pile carpet
- ▼ The breakfast room is on the ground floor.
- ▼ There are 10 stairs to a landing followed by a further 5 stairs to the first floor bedroom.
- ▼ The stairs are 19cm high, 24cm deep, 87cm wide.

Public Areas – WC

- ▼ Two bedrooms are ensuite; the third has a private shower room and WC. Apart from these, no public WCs are available.

Dining Room

- ▼ Breakfast is served in the dining room on the ground floor. There are no steps.
- ▼ There is a single Georgian dining table, with space for up to 6 people. It has underspace of 68cm high. It is a pedestal table, so there is no restriction on width of underspace. It is inadvisable, however, to lean heavily on it for support. There are chairs with arms and without, which can be moved as required.
- ▼ Menus are provided in large print.
- ▼ We do not play background music in any area of the B&B.

Laundry

- ▼ Laundry, drying and ironing services are available on request, for a charge. We will also provide an ironing board and iron on request, at no additional charge.

Shop

- ▼ Not available.

Indoor Leisure Facilities

- ▼ A comfortable drawing room is available for guests' use. It has a door 75cm wide, and is floored with fitted short-pile carpet.
- ▼ The drawing room has terrestrial TV, DVD and VHS players, and a range of books, videos and DVDs are laid out for guests' use. We also have a selection of board games, and cards if desired.
- ▼ A wide selection of tourist information and maps is available.
- ▼ Other books and magazines are available in the rooms and on the upstairs landing.

Outdoor Facilities

- ▼ Guests are welcome to use the conservatory. Access is via a door (74cm wide, low sill) from the house. It also has double doors (122cm wide, with 19cm sill) onto the patio and front garden.
- ▼ The patio is paved and has a wooden table and chairs for guests' use.
- ▼ The front garden is available for guests' use, and is accessible either from the conservatory, above, or from the front drive via a gate (110cm wide).
- ▼ The front garden is fully enclosed, so that dogs may roam without a lead. Guests ARE asked to clear up any mess their dogs may make!
- ▼ The equipment for croquet and boules is available on request.

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- ▼ Not available

Bedrooms

There are 3 bedrooms, all on the first floor, off the landing.

Pink bedroom with ensuite bath and shower room

- ▼ The Divan bed is 5' wide by 6'6" long.
- ▼ Door width is 79cm.
- ▼ At least 83cm routes within the bedroom e.g. to the sides of bed, between bed and dressing table, therefore allowing for left or right transfer to bed in any combination. 145cm from end of bed to wardrobes; 97cm between right hand side of bed and wall
- ▼ Furniture is moveable on request.
- ▼ It is a bright, light room.
- ▼ The bed is 63cm high but can be raised with blocks on request.
- ▼ Television with remote control and teletext.
- ▼ One armchair and one upright chair (no arms) are provided in the room. There is a built-in wardrobe.
- ▼ There is an ensuite bath and shower room (see below for details). The door is 67cm wide. It has 4 steps down to it. The stairs are 18cm high, 30cm deep, 86cm wide.
- ▼ The basin is flat fronted and is set in a vanity unit. It is 78cm high.
- ▼ The toilet has right side transfer with available free space of 120cm. The toilet is 45cm high.
- ▼ The bath has a grab handle, and there is a non-slip mat provided for use in the bath or separate shower cubicle. There is a 20cm step up to aid entry to the bath.
- ▼ The bath edge is 350cm high (from the step). Alternatively, one can step down into the bath directly from the top step. It is a 38cm step down into the bath from here.
- ▼ It has fitted carpet on the floor.
- ▼ Good colour contrast of floors, walls, fittings and fixtures.

Green Twin bedroom, with ensuite shower room

- ▼ Door width is 68cm.
- ▼ It has twin divan beds 3'6" x 6'6".
- ▼ The beds are on castors and can be positioned for optimum access, with up to 106cm space available for side access. From the end of the beds to the wardrobes is at least 140cm.
- ▼ Beds are 51cm high but can be raised with blocks on request.
- ▼ There is a TV with remote control and teletext.
- ▼ One cane easy chair and one upright chair, with a chest of drawers and a built-in wardrobe
- ▼ Fitted short pile carpet on the floor.
- ▼ Good contrast in décor.
- ▼ The door to the ensuite shower room is 57cm wide, and opens outwards. It contains a shower cubicle with 10Kw electric shower, WC and washbasin.
- ▼ The shower access is via 56cm double doors. There is a 20cm lip to the shower tray.
- ▼ A non-slip mat is provided for use in the shower. The floor is fitted vinyl.
- ▼ Free floor space clear of door is at least 79cm x 72cm
- ▼ The basin is flat fronted and has clear underspace. It is 84cm high.
- ▼ The toilet has right side transfer with available free space of 72cm. The toilet is 45cm high.
- ▼ Good colour contrast of floors, walls, fittings and fixtures

Blue Twin bedroom, with private shower room

- ▼ Door width is 80cm.
- ▼ Twin divan beds, each 3'6" x 6'6"
- ▼ The beds are on castors and can be positioned for optimum access, with up to 150cm space available for side access. From the end of the beds to the wardrobes is at least 93cm.
- ▼ Beds are 58cm high but can be raised with blocks on request.
- ▼ There is a TV with remote control and teletext.
- ▼ Fitted short pile carpet on the floor.
- ▼ Good contrast in décor.
- ▼ One cane easy chair
- ▼ The door to the private shower room is 2m along the landing from the door of the bedroom 74cm wide, and opens inwards. It contains a shower cubicle with 10Kw electric shower, WC and washbasin.
- ▼ The shower access is via 56cm double doors. There is a 20cm lip to the shower tray.
- ▼ A non-slip mat is provided for use in the shower. The floor is fitted vinyl.
- ▼ Free floor space clear of door is minimal – the large door requires a lot of in-swing space
- ▼ The basin is flat fronted and has clear underspace. It is 84cm high.
- ▼ •The toilet has left side transfer with available free space of 72cm. The toilet is 45cm high.
- ▼ Good colour contrast of floors, walls, fittings and fixtures

Additional Information

- ▼ Assistance dogs are welcomed.
- ▼ Mobile phone reception is generally good
- ▼ We are able to use the front and back doors in the need of evacuation. The fire alarm sounds continuously if evacuation is needed. Full details are given in the fire plan in the room booklet. If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- ▼ There are mains and battery operated interlinked fire alarms on the upstairs and downstairs landing, and battery powered ones elsewhere.
- ▼ We are happy to take delivery of hired equipment (please let us know if ordered).
- ▼ We are a no smoking building. Smoking is allowed in the small garden or the front drive, which have level entry. Please do not drop litter.
- ▼ We can put items in our fridge on request.

Contact Information

- ▼ Address: Dowfold House, Low Jobs Hill, Crook, Co Durham DL15 9AB, UK
Telephone: +44 (0)1388 762473
Fax: +44 (0)1388 762473
Text phone: +44 (0)7949 081726
Email: enquiries@dowfoldhouse.co.uk
Website: www.dowfoldhouse.co.uk
- ▼ Hours of operation: Closed Christmas and New Year. Hours flexible to business. The B&B is our home so occupied 24 hours. Mainline telephone answered 9am-9pm. Incoming guests are asked to book in between 5pm and 6pm, unless otherwise arranged. Please check out on departure by 11:30am. Guests are provided with a key and are free to come and go as the please.

Future Plans

- ▼ The ensuite bathroom to the Pink bedroom will be refurbished to minimise level changes. (Spring 2008)
- ▼ The Blue Room will be replaced by a new double bedroom with ensuite shower room, which will be off the middle landing, and will have just two steps up instead of five. (Spring 2008)
- ▼ We are planning to add one or two holiday let self catering units. (2009 season)

We welcome your feedback to help us continuously improve if you have any comments please phone +44 (0)1388 762473 or email enquiries@dowfoldhouse.co.uk